

June 16, 2020



Greetings,

As I mentioned in last week's letter, discussions have begun regarding permitting outdoor visitations; the day has finally arrived and we will begin outdoor visits on Friday, June 19. If you have a window visit currently scheduled for Friday or after you will have the option of an outdoor visit or a window visit; Jill will call for confirmation. Facilities are not required to organize and permit outdoor visits, we have heard your requests loud and clear and have developed a plan to open outdoor visits. Please note, to ensure we follow all mandated requirements visits must be scheduled in advance and restricted to 30 minutes. To assist in maximizing the opportunity for all interested residents to enjoy a visit we are unable to schedule routine visits at this time. Please contact Jill or Diane in the Business Office and we will place your name in a waiting list for additional visits.

We are being provided strict guidance we are mandated to follow so I request that you please read the following information carefully. I have provided some of the provided guidance by DHHS, the information is copied DIRECTLY from DHHS:

- Facilities with active COVID-19 outbreaks are excluded.
- Facilities must establish a schedule of visitation that is arranged beforehand between visitor(s) and resident.
- Adequate staff must be present to allow for safe transit of residents outdoors, in-person monitoring of visitation to ensure physical distancing and mask wearing at all times, and environmental cleaning after visitation.
- Facilities must have an outdoor open-air location that allows for physical distancing between all visitors, staff, and resident with at least 6 feet of space consistently maintained between all individuals at all times.
- Spaces for people to sit should be demarcated in the visitation area and people may not move closer to each other while visiting. No physical contact is allowed. Mobile

visitation (e.g. going on a walk together) is not allowed.

- Staff must carry alcohol-based hand sanitizer with them to the visitation, and everybody (staff, resident, visitors) must sanitize their hands before and after visitation, and after any touching of face or face covering/mask.
- Visitors must be over the age of 12 and able to wear a face covering for the entire duration of the visit.
- The number of visitation sessions allowed per resident depends of facility size and staff capacity.
- A facility may further limit the length of any visit, the days on which visits will be permitted, the hours during a day when visits will be permitted, and the number of times during a day or week a resident may be visited.
- All surfaces touched by residents, staff, and visitors should be cleaned and disinfected prior to and after each visit (including any chairs and tables).

Screening will occur twice, initial screening will occur when the visit is scheduled and a second screening will occur immediately prior to the visit; temperatures will be documented at the time of the visit. For the safety of our resident population and staff if an individual answers "yes" to the screening questions the visit will be rescheduled:

- Have you been in contact with someone who is suspected or confirmed to have COVID-19 in the past 14 days?
- Review of COVID-19 Symptoms
- Temperature at or below 100.0 degrees Fahrenheit permitted.
- Have you traveled in the past 14 days, either:
  - Outside the US?
  - By cruise ship; or
  - Domestically within the US outside of NH, VT, ME in public transportation such as plane, train bus, etc.?
- If the answer is yes to any of the above for residents or visitors the visit may not occur and will need to be rescheduled.

To assist in answering anticipated questions a FAQ page has been attached. Please do not hesitate to contact me with questions.

Thank you,

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