

June 19, 2020



Greetings,

I am pleased to be writing the second notification letter of the week, the announcement of outdoor visits earlier this week was exciting and we wanted to ensure that information was distributed as soon as possible. Judging by the volume of calls the Business Office have been receiving most individuals received this exciting information. Numerous outdoor visits have been scheduled and we appreciate the understanding of the protocols put in place. I would like to revisit a few key items and requirements:

- Pets are not allowed
- Person above the age of 12
- Spaces demarcated identifying visitation area
- Visits supervised
- Sanitizer applied before, after and during visit if face or facemask is touched
- No one may enter the building, unless for end of life visitations. This includes to use the restroom

Screening will occur twice, initial screening will occur when the visit is scheduled and a second screening will occur immediately prior to the visit; temperatures will be documented at the time of the visit. For the safety of our resident population and staff if an individual answers "yes" to the screening questions the visit will be rescheduled:

- Have you been in contact with someone who is suspected or confirmed to have COVID-19 in the past 14 days?
- Review of COVID-19 Symptoms
- Temperature at or below 100.0 degrees Fahrenheit permitted.
- Have you traveled in the past 14 days, either:
 - Outside the US?
 - By cruise ship; or
 - Domestically within the US outside of NH, VT, ME in public transportation such as plane, train bus, etc.?
- If the answer is yes to any of the above for residents or visitors the visit may not occur and will need to be rescheduled.

On Tuesday, June 16 all staff members and 9 residents were tested for COVID-19, the results are trickling in and so far each result has returned as negative! If we receive a positive test result Donna or I will be called between the hours of 5am to Midnight, so far no calls which is fantastic news.

Do not hesitate to call if you have questions or concerns to discuss. If possible, I would like to encourage families to email me and avoid phone calls until further notice. My wife and I are anticipating the birth of a child and time spent in the hospital will require me to be working from home for a two week period of time. Emailing will allow me to respond timely.

Thank you,

Jeffrey Lacroix

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