

August 14, 2020



Greetings,

Last week we unveiled the Hugs for our Loves hugging booth and since then our phones have been ringing non-stop, the excitement is contagious and has our staff buzzing. The protocols are particular, but this specificity allows us the ability to use this booth for hugs, we hope the reintroduction of physical contact outweighs the barriers in place.

The roof of our building has required repair and due contractor work being conducted outdoors and not in a resident area we are able to proceed with our intended project. We can expect heavy machinery, a significant stock of supplies and a lot of activity in our large parking lot near the main entrance until the middle of September. For the safety of all visitors we ask you do not attempt to use the main entrance in addition to walking or driving into this parking lot. The suggested entry point since COVID precautions began has been the rear basement entrance near the kitchen. If you have items to bring to a resident, please use this entry point to meet staff.

Yesterday, it was announced that qualifying nursing homes may enter Phase 2 of reopening. Although we may now enter Phase 2 we still have planning to conduct to ensure we maintain strict compliance while enjoying the newest allowances. We will spend the next few days finalizing plans to meet the newest guidance. As of now, we are maintaining our current status with outdoor visits, communal dining and small group activities. Part of Phase 2 includes allowing ONE family member to enter the building for supervised indoor visits. Please note, we cannot adjust who the approved family member is each week, the named individual will be designated for the entirety of Phase 2. We suggest families begin the discussion of who will be the resident designee.

Please remember, if we maintain a healthy community, we will watch our nursing homes slowly reopen; we are all in this together and we appreciate everyone's diligence to public safety and health.

Thank you,

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