November 6, 2020



Greetings,

We completed another round testing earlier this week with 100% of our staff tested. At this point in time the lab has identified that they received our tests and they are processing, we should have our results Friday afternoon or during the weekend.

In the last couple letters, we mentioned the holiday season will be different this year as a result of COVID, this point was emphasized in an article this week in McKnight's Long-Term Care, a publisher for news specific to long-term care. A direct quote from the article reads, "It is not the time for getting together, we have to be very, very careful. We think nursing homes should be educating family and residents on the dangers of leaving nursing homes and encourage them to find other ways to celebrate." Understanding the restrictions of the last 8 months and providing the guidance we have been given by New Hampshire DHHS this news was not a shocking statement. The article did mention the potential for additional guidance to be provided by the federal government, we will be monitoring and sharing updates if provided.

In an effort to offer each resident and families the opportunity to spend time together, we will double the amount of scheduled visitations in December, minus weekends. We will still schedule up to two visits per week per resident, the intention is to provide each resident greater opportunity to schedule visitations. Visits must still be scheduled in advance, supervised, social distanced and no more than two visitors per visit. To reduce foot traffic in the facility and the requirement to disinfect the bathroom after each use visitors will be prohibited from using the facility restrooms. We request visitors please use the restroom before entering the building, this applies to scheduled visits and compassionate care visitations.

Lastly, we are anticipating a high demand for visitations on Christmas Eve and Christmas Day. To help navigate these requests fairly we will be conducting a raffle on December 14, a total of 24 residents will be selected for Christmas Eve and Christmas Day visitations. A self-addressed stamped envelope will be mailed to each POA or first to notify the final week of November, families who would like to be placed in the lottery will be asked to mail their request in the provided envelope in time to be included in the drawing on December 14. Individuals will be notified on the afternoon of December 14 if their names are selected. We are hopeful this provides the most equitable solution for the high demand of visitations for Christmas.

Thank you,

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