

January 21, 2021

Families, friends, residents and staff,



I would like to begin by acknowledging a significant mishap with last night's family meeting. Yesterday afternoon it was brought to our attention the passcode for the zoom meeting was no longer working. We made an adjustment and called families who receive updates via mail service, this information was not distributed through email. I apologize for this inconvenience and understand this caused significant frustration. I would like to ensure each individual has the opportunity to ask questions/provide comments and another meeting will be held on Friday, January 22 at 5pm. The meeting room is new and we utilized this meeting ID and password last evening. The Meeting ID is 393 735 7941 and Passcode 496580, both have been trialed and work accurately.

Residents and staff were tested on Tuesday with all results returned, three staff and one resident tested positive for COVID. The resident who tested positive had a known exposure and was being monitored for COVID. We are grateful to have only one additional positive case amongst residents because this is a sign the spread is slowing down. Staff have been fantastic with PPE which is the critical link to stopping the spread of COVID. On Friday we will test all staff and residents with the rapid antigen test.

Thank you,

*Jeffrey Lacroix*

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