

February 2, 2021

Families, friends, residents and staff,



We continue testing our residents and staff each Tuesday, Friday and as needed; unfortunately 3 residents tested positive for COVID. These new cases puts us in a situation in which we must restart the two week cycle of no new positive cases to clear the outbreak status. The continued spread was a disheartening circumstance but we quickly made adjustments and remained consistent with our COVID response.

These past few weeks have been challenging for everyone. Residents have been incredibly flexible and understanding of the room changes which allowed us to segregate negative and positive residents. Understandably, families are requesting to speak with or obtain much information about their loved as they can obtain while staff are balancing providing care and responding to the phone. These adversities have been difficult but today we have joyful news, multiple residents returned to their rooms today. Through an all hands on deck, systematic approach we were able to deep clean and move residents back into their rooms. This is significant because it means the majority of the residents who tested positive for COVID are able to return to the comfort of their own rooms; their smiles and delight is motivating.

Over the weekend residents woke up to find written messages of inspiration carved into the snow; "We Love You" and "Hope" were written into the hillside by neighborhood children. Snowmen were also assembled and placed around the building for the residents to enjoy. We are thankful for everyone's support.

Thank you,

*Jeffrey Lacroix*

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