

April 1, 2022



29 Providence Avenue, Berlin, NH 03570

T: 603-752-1820 • F: 603-752-7149

stvincentrehabcenter.org

Families, friends, residents and staff;

We are providing this update to inform everyone a resident tested for positive COVID-19 test this week. This resident resides on 1st floor, the positive case is isolated to one resident. The next round of testing will occur on Monday, April 4. Communal dining and group activities have been temporarily postponed and activities are being conducted on resident units with social distancing.

Visitations are allowed but each individual must be aware we have a positive resident and entering the building comes at a calculated risk to each visitor's health. When visiting a resident one 1st floor all required PPE must be worn during the visit; goggles or face shield, gown and surgical mask.

Many individuals have noticed we are having significant issues with our telephone system. The system is old and the main switchboard is stuck on "night service" which means all calls made to the building go to an automated system opposed to the main office. Please know, we have an updated phone system which is actively being rewired into the building. We understand the frustration caused by delays and difficulties to connect to the person you are attempting to reach; we are working on resolving this concern.

Please do not visit if you have ANY cold or flu symptoms or experiencing any other illness.

- A mask must be worn that covers the nose and mouth while walking throughout the building
- A face shield must also be worn by visitors while walking to a resident's room
- Visitors may not associate with other residents during the visit
- Maintain social distancing from other individuals
- Do not visit if you had an encounter with a potentially positive or COVID positive individual within the last 14 days or if any new onset of illness exists.

Please do not hesitate to contact us with questions or concerns, I will be away from the building throughout the weekend but will be checking emails which is the preferred method.

Kindly,

Jeffrey Lacroix NHA, MLA, FACHCA

Administrator

St Vincent de Paul Rehab and Nursing

29 Providence Ave

Berlin, NH 03570

(P) 603-752-1820

(F) 603-752-5766